Thesis Reviewer´s Report

Student:	Lorraine Tinashe Majo
Title:	Analysis of E-government and Digital Society Indicators in Selected Countries
Supervisor:	Ing. et Ing. Martin Lněnička, Ph.D.
Reviewer:	Mariusz Luterek, Ph.D.
Reviewer's job title:	Assistant Professor, Faculty of Journalism, Information and Book Studies, University of Warsaw

Assessment criteria

	excellent	very good	acceptable	unacceptable	N/A
Achievement of the aims of the thesis	☐	☒	☐	☐	☐
Use of appropriate methods	☐	☐	☒	☐	☐
Depth of analysis (in relation to the topic)	☐	☒	☐	☐	☐
Structure and extent of the thesis	☐	☒	☐	☐	☐
Use of Czech and foreign sources (including references)	☐	☐	☒	☐	☐
Formal aspects (text, diagrams, charts)	☐	☒	☐	☐	☐
Quality of language (style, grammar, terminology)	☐	☐	☒	☐	☐

Usability of the results

	high	medium	low	N/A
In theory	☐	☐	☒	☐
In practice	☐	☒	☐	☐

Other comments

The aim of the thesis was to analyse e-government and digital society indicators in selected countries. This goal, in principle, has been achieved, but the selection of countries (restriction to European Union member states), for greater readability of the dissertation, should be indicated in the title. The selected sample is very homogeneous, which affects the range of possible conclusions.

Questions and suggestions for the defence

1) The past year has brought many developments in the area of artificial intelligence. In your opinion, what are the possible developments in e-government ranking methodologies in this context? How might their composition and data collection methods change?
2) In the first decade of this century, studies of the development of e-government in European Union countries pointed to a major problem of the so-called usage gap, defined as the difference between high levels of provision and low levels of usage of digital services. What, in your opinion, are the reasons for the abandonment of measuring the usage gap in subsequent years?

Overall evaluation

I **recommend** the thesis for defence.
The proposed grade for the thesis: **C**

In Warsaw on 1.7.2023

Signature *Mariusz Luterek, Ph.D.*