

Master's Thesis Opponent's Expert Opinion

Student: Mohammed Yeboah
 Student Number: E16723
 Title of Masters's Thesis: Challenges of Performance Measurement in Public Sector
 Aim of the Thesis: The aim is to identify the biggest challenges associated with measuring and managing performance management in current practice of selected public sector organizations.
 Thesis Supervisor: Ing. Michaela Stříteská, Ph.D.
 Study Programme: Economic Policy and Administration
 Academic Year: 2017/2018

Difficulty of the Topic

	Excellent	Very good	Satisfactory	Unsatisfactory	Cannot be evaluated
Theoretical knowledge	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Input data and their processing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Methods used	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thesis Evaluation Criteria

	Excellent	Very good	Satisfactory	Unsatisfactory	Cannot be evaluated
Degree of achievement of the aim of the thesis	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Original attitude to the topic processing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adequacy of the methods used	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Depth of analysis (relative to topic)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Logical structure of the thesis and scope	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working with Czech and foreign literature including citations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Formal arrangement of the thesis (text, charts, tables)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Language level (style, grammar, terminology)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Applicability of the Results of the Thesis

	High	Medium	Low	Cannot be evaluated
For theory	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
For practice	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Comments on the Thesis

The theoretical part of the thesis is well written based on a number of quality resources. It contains theoretical statements of performance management, specifics and purposes of performance measurement with special focus on specifics of performance measurement and management of the public sector.

To fulfil the goal of the thesis, the author has done a research based on the primary and secondary sources of data for both the qualitative and quantitative - review of related literatures and research about the various concepts on public sector, performance management and measurement systems.

Methodology and research methods used are on a level expected for master theses. The theses is all right both on the content and on the practical side. It can be stated that the aim of the work, to identify the current challenges associated with the measuring of performance in the public sector organisations, has been fulfilled.

Comments on the Outputs from the Theses System

It is original work, there is no sign of plagiarism.

Questions and Suggestions for Defence

What is the benefit of using benchmarking together with Key Performance Indicators? What is the reason that it is so often used?

Final Evaluation

I **recommend** the thesis for the defence.
I propose to grade this Bachelor's thesis as follows: **A**

In Pardubice 14.1.2019

Theses opponent: Ing. et Ing. Barbora Zemanová, Ph.D.

Signature